

Terms & Conditions

- 1) Your event date is 'penciled' in at enquiry stage. Once an email has been sent to you, you have 3 days to send the deposit over before the date is released for other bookings.
- 2) A deposit is required to confirm the date of your booking as soon as possible. This will also act as a damage deposit and will be returned to you if the condition of the hired items are in the same condition they were provided in. Any damage or missing items may incur further costs (please see list of additional charges below)
- 3) Your deposit will not be refunded if you cancel your event at any stage.
- 4) Full payment is due 2 weeks prior to your event. Additional charges may be incurred for late payment.
- 4) If you decided to cancel your event within 2 weeks of the set up date a termination fee will be applied:
- 12 13 days prior 25% of final amount
- 10 11 days prior 50% of final amount
- 8-9 days prior 75% of final amount
- 7 days or less Full amount
- 5) Additional changes to your booking can be made up to the week prior to your event.
- 6) Your event will be cancelled if payment has not been received 7 days prior to the event and you will lose your deposit.
- 7) Prices may vary subject to when the booking is confirmed.
- 8) It is the client's responsibility to make sure no rubbish is left behind and all spillages, food and drink has been disposed of before the arranged collection time. You will loose your deposit if any litter or cleaning up that has to be done by Gift Wrapped Events.

- 9) Set up and collection will be discussed prior to your booking, Gift Wrapped Events will provide everything as stated on your invoice and to the agreed times. There will be no compensation for late delivery and collection.
- 10) Hired items are set up by Gift Wrapped Events and positioning agreed by the client. The client is not allowed to add or move any items without prior consent. Any items found to have been moved or added to and caused in any damage will result in losing your deposit.
- 11) Gift Wrapped Events are not liable for the welfare or accidents to you and your guests or any damage to the venue.
- 12) No pets are allowed near the hired items . You will lose your deposit if any evidence of pets around the hire items is found.
- 13) No smoking around (5m or less) or in the hired items. Any smell of smoke or evidence of smoking you will lose your deposit.
- 14) No Barbeques or fires are allowed in or near the Bell Tents (10m or less) & other hired items due to fire damage and smoke smells. Any smell of smoke or evidence of Barbeques you will lose your deposit.
- 15) No Bubble machines are allowed in or around any of the tents. Bubbles strip the waterproofing and you will lose your deposit and be charged for Waterproofing the tent.
- 16) No naked flames are to be used in or near (5m or less) the hired items. Any smell of smoke or evidence of Fires you will lose your deposit.
- 17) No heaters will be provided. If you decide to use your own heaters this is at your own risk & should not be left unattended, near the sides of the tent or close to anything potentially flammable. They should not be left on overnight. Gift Wrapped Events will not be responsible for any equipment you provide.
- 18) No face paints, slime or silly string is allowed in or near the hired items. You will lose your deposit if any evidence around the hire items is found.
- 19) No Food or drinks are allowed in the bubble dome. You will lose your deposit if any evidence around the hire items is found.
- 20) Only Dry foods and light coloured liquids will be allowed in the tents, no icecream or chocolates are allowed. You will lose your deposit if any evidence around the hire items is found.
- 21) No sharp objects are allowed in or near the bubble dome. You will lose your deposit and be charged for the damage if any evidence of around the hire items is found.

21) Gift Wrapped Events reserve the right to postpone any event due to Force Majeure including adverse weather conditions that will make it unsafe to erect hired items outside.

22)The Bubble dome has a wind restriction of 24mph winds and cannot be used if the forecast is heavy rain We reserve the right to cancel no later than 1 week before the event. After this there will be no refund given. If the client wants to still go ahead with the booking it is their responsibility to find a suitable indoor space should weather conditions change, or the client can choose an alternative date.

23) The Tents are restricted to 35mph winds which we reserve the right to cancel no later than 1 week before the event. After this there will be no refund given and the client can choose an alternative date.

24) You agree to these terms and conditions once full payment has been received.

Damaged items costs: teepees

Damaged/missing/stains on smaller teepees - £50

Damaged/missing/stains on XL teepees - £100

Damaged/missing/stains on mattress - £40

Damaged/missing/permanent Stains to duvet & cover - £25

Damaged/missing/permanent stains on cushions & pillows - £15 each

Damaged/missing/permanent stains on throws - £15

Damaged/missing/permanent stains on Cotton banner - £7

Damaged/missing breakfast tables - £15

Damage/missing lanterns - £7 each

Damaged/missing fairy lights - £7

Damaged/Missing props-£10 per prop

Damaged/missing/ picnic tables - £25

Damaged items costs: Bell Tents

Damaged/missing/stains from bell tent canvas - £250

Damaged/missing/ stains from bell tent groundsheet - £200

Damaged/missing bell tent centre pole - £75

Damaged/missing bell tent a frame - £50

Damaged/missing bell tent guy rope - £10

Damaged/permanent Stains to duvet & cover - £25

Damaged/Missing Bed - £75

Damage/Missing/ stained cushions & pillows - £15 each

Damaged/Missing pouffes & Bean bags - £45

Damaged/Missing rugs £20 Damage/missing lanterns - £7

Damaged/missing fairy lights - £30

Damaged/Missing props- £10 per prop

Damaged/missing/ picnic tables - £65